

2.1.4 (OP) Outsource Crewmember Training, Performance Assessment, OP, Peer Group B - Part 135 (10 or More Seats), Revision: 7.0 on 07/13/2016

**Unscoped DCT Report (Standard DCT)**

**MLF Label:** 2.1.4 (OP) Outsource Crewmember Training (Released)

**DCT Type:** EP DCT

**Specialty:** Operations

**Peer Group:** B - Part 135 (10 or More Seats)

**DCT Revision:** 7.0 on 07/13/2016 (Released)

**Summary Information**

**Purpose (Certificate Holder Responsibility):** To use outsource training to meet requirements.

**Objective (FAA Responsibility):** Determine; (1) If the CH followed the accepted or approved process; (2) If the CH used outsource training to meet requirements.

Questions	Answers	References
<b>2.1.4 (OP) Outsource Crewmember Training</b>		
<p>1. Was the individual with responsibility qualified, knowledgeable and accountable, and did they effectively manage the planning, organizing, directing, and control of this element?</p> <p>NOTE:</p> <p>Safety Attribute: Management Responsibility, Question Type: Output Validation, Scoping Attribute: (FAR PART = "121") OR (FAR PART = "135") OR (FAR PART = "145") , Rev. 6.0 07/12/2016, QID: 00010687, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes, as documented to the FAA</p> <p><input type="radio"/> No</p> <p><input type="radio"/> Not Observable</p> <p><input type="radio"/> Not Applicable</p>	
<p>2. Was the individual with authority qualified and knowledgeable and effectively directing, controlling, or changing procedures, and making key determinations including safety risk acceptance decisions?</p>	<p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p> <p><input type="radio"/> Not Observable</p>	

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<p>NOTE:</p> <p>Safety Attribute: Management Authority, Question Type: Output Validation, Scoping Attribute: (FAR PART = "121") OR (FAR PART = "135") OR (FAR PART = "145") , Rev. 6.0 07/12/2016, QID: 00010688, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Not Applicable</p>	
<p>3. Did the certificate holder continuously monitor and measure the safety performance of this element to identify deficiencies and implement necessary action(s)?</p> <p>NOTE:</p> <p>Safety Attribute: Process Measurement, Question Type: Output Validation, Scoping Attribute: (FAR PART = "121") OR (FAR PART = "135") OR (FAR PART = "145") , Rev. 6.0 07/12/2016, QID: 00010685, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes  <input type="radio"/> No  <input type="radio"/> Not Observable  <input type="radio"/> Not Applicable</p>	
<p>4. Did the certificate holder follow policies, procedures, instructions, and information for this element?</p> <p>NOTE:</p> <p>Safety Attribute: Procedures, Question Type: Output Validation, Scoping Attribute: (FAR PART = "121") OR (FAR PART = "135") OR (FAR PART = "145") , Rev. 6.0 07/12/2016, QID: 00010682, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes  <input type="radio"/> No  <input type="radio"/> Not Observable  <input type="radio"/> Not Applicable</p>	
<p>5. Was the training provider qualified to perform the contracted training?</p> <p>NOTE:</p>	<p><input type="radio"/> Yes  <input type="radio"/> No  <input type="radio"/> Not Observable  <input type="radio"/> Not Applicable</p>	<p>8900.1 Vol 3 Ch 54 Sec 5;  8900.1 Vol 6 Ch 2 Sec 21;  A031; 135.324(b)</p>

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<p>Safety Attribute: Procedures, Question Type: Output Validation, Scoping Attribute: (FAR PART = "135" ) AND ( OPSPEC = "A031" ) , Rev. 1.0 09/20/2012, QID: 00012469, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>		
<p>6. Did the training provider hold the applicable training specifications?</p> <p>NOTE:</p> <p>Safety Attribute: Procedures, Question Type: Output Validation, Scoping Attribute: (FAR PART = "135" ) AND ( OPSPEC = "A031" ) , Rev. 2.0 02/20/2014, QID: 00012470, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p> <p><input type="radio"/> Not Observable</p> <p><input type="radio"/> Not Applicable</p>	<p>8900.1 Vol 3 Ch 54 Sec 5; 8900.1 Vol 6 Ch 2 Sec 21; A031; 135.324(b)</p>
<p>7. Did the training provider have sufficient qualified staff to provide the contracted training, testing, and checking?</p> <p>NOTE:</p> <p>Safety Attribute: Procedures, Question Type: Output Validation, Scoping Attribute: (FAR PART = "135" ) AND ( OPSPEC = "A031" ) , Rev. 2.0 02/20/2014, QID: 00012471, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p> <p><input type="radio"/> Not Observable</p> <p><input type="radio"/> Not Applicable</p>	<p>8900.1 Vol 3 Ch 54 Sec 5; 8900.1 Vol 6 Ch 2 Sec 21; A031; 135.324(b)</p>
<p>8. Was all of the training provided in accordance with the Operator's approved training program?</p> <p>NOTE:</p> <p>Safety Attribute: Procedures, Question Type: Output Validation, Scoping Attribute: (FAR PART = "135" ) AND ( OPSPEC = "A031" ) , Rev. 2.0 02/20/2014, QID: 00012472, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p> <p><input type="radio"/> Not Observable</p> <p><input type="radio"/> Not Applicable</p>	<p>8900.1 Vol 3 Ch 54 Sec 5; 8900.1 Vol 6 Ch 2 Sec 21; A031</p>

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<p>9. Did the training provider's check airmen, designated examiners, or approved evaluators use approved flight standards while conducting flight checks?</p> <p>NOTE:</p> <p>Safety Attribute: Procedures, Question Type: Output Validation, Scoping Attribute: (FAR PART = "135" ) AND ( OPSPEC = "A031" ) , Rev. 2.0 02/20/2014, QID: 00012473, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p> <p><input type="radio"/> Not Observable</p> <p><input type="radio"/> Not Applicable</p>	<p>8900.1 Vol 3 Ch 54 Sec 5; 8900.1 Vol 6 Ch 2 Sec 21</p>
<p>10. Did the flight crewmembers who received outsourced training complete all of the required components of the Operator's approved training curriculum they were enrolled in?</p> <p>NOTE:</p> <p>Safety Attribute: Procedures, Question Type: Output Validation, Scoping Attribute: (FAR PART = "135" ) AND ( OPSPEC = "A031" ) , Rev. 2.0 02/20/2014, QID: 00012474, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p> <p><input type="radio"/> Not Observable</p> <p><input type="radio"/> Not Applicable</p>	<p>8900.1 Vol 3 Ch 54 Sec 5; 8900.1 Vol 6 Ch 2 Sec 21; A031</p>
<p>11. Were the certificate holder's controls for this element effective in achieving the intended results?</p> <p>NOTE: Controls associated with this element may include, but are not limited to, hardware, software, special procedures or procedural steps, checklists, or supervisory practices.</p> <p>Safety Attribute: Controls, Question Type: Output Validation, Scoping Attribute: (FAR PART = "121" ) OR (FAR PART = "135" ) OR (FAR PART = "145" ) , Rev. 6.0 07/12/2016, QID: 00010684, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p> <p><input type="radio"/> Not Observable</p> <p><input type="radio"/> Not Applicable</p>	
<p>12. Verify that the training provider's records were accurate and complete.</p>	<p><input type="radio"/> Training provider's records were accurate and complete</p>	<p>8900.1 Vol 6 Ch 2 Sec 21; A031</p>

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<p>NOTE:</p> <p>Safety Attribute: Controls, Question Type: Output Validation, Scoping Attribute: (FAR PART = "135" ) AND ( OPSPEC = "A031" ) , Rev. 1.0 09/20/2012, QID: 00012466, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Training provider's records were not accurate and complete</p> <p><input type="radio"/> Not Observable</p> <p><input type="radio"/> Not Applicable</p>	
<p>13. Did the Operator and the training provider each have a system to detect and report deficiencies in training programs?</p> <p>NOTE:</p> <p>Safety Attribute: Controls, Question Type: Output Validation, Scoping Attribute: (FAR PART = "135" ) AND ( OPSPEC = "A031" ) , Rev. 1.0 09/20/2012, QID: 00012467, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p> <p><input type="radio"/> Not Observable</p> <p><input type="radio"/> Not Applicable</p>	<p>8900.1 Vol 6 Ch 2 Sec 21; A031</p>
<p>14. Were the certificate holder's interfaces effective for this element?</p> <p>NOTE:</p> <p>Safety Attribute: Interfaces, Question Type: Output Validation, Scoping Attribute: (FAR PART = "121" ) OR (FAR PART = "135" ) OR (FAR PART = "145" ) , Rev. 6.0 07/12/2016, QID: 00010686, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p> <p><input type="radio"/> Not Observable</p> <p><input type="radio"/> Not Applicable</p>	
<p>15. Were the responsible management personnel made aware of audit results?</p> <p>NOTE:</p> <p>Safety Attribute: Interfaces, Question Type: Output Validation, Scoping Attribute: (FAR PART = "135" ) AND ( OPSPEC = "A031" ) , Rev. 1.0 09/20/2012, QID: 00012465, Response</p>	<p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p> <p><input type="radio"/> Not Observable</p> <p><input type="radio"/> Not Applicable</p>	<p>8900.1 Vol 6 Ch 2 Sec 21; A031</p>

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Details: EP & ED DCTs (Both OP and AW), Status: Released		
16. Was there an effective interface between the Operator and the training provider to identify and correct deficiencies in crewmember training, procedures, and requirements?	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Not Observable <input type="radio"/> Not Applicable	8900.1 Vol 6 Ch 2 Sec 21; A031
NOTE:		
Safety Attribute: Interfaces, Question Type: Output Validation, Scoping Attribute: (FAR PART = "135" ) AND ( OPSPEC = "A031" ) , Rev. 1.0 09/20/2012, QID: 00012468, Response Details: EP & ED DCTs (Both OP and AW), Status: Released		

Response Details List EP & ED DCTs (Both OP and AW) (Released , 1.0)	
1	Unclear procedure(s)
2	Conflicting procedure(s)
3	Used workaround(s)
4	Skipped process step(s)
5	Personnel failed to follow process (procedures, guidance, etc)
6	Procedures/guidance not available
7	Procedures/guidance not current
8	Inconsistent procedure(s)
9	Undocumented procedure(s)
10	Minor typographical error(s) (i.e. record entries)
11	Information missing
12	Communication failure(s)
13	Personnel failed to perform task
14	Process failed to meet desired outcome
15	Process oversight failure

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16	Equipment/tools not available
17	Equipment/tools not adequate
18	Equipment/tools not calibrated
19	Facilities not adequate
20	Other
Response Details List N/O Response Detail (Released , 1.0)	
1	Personnel (i.e. key certificate holder personnel not present/available)
2	Equipment (i.e. equipment not present/available/in serviceable condition)
3	Event did not occur (i.e. the drunk passenger did not show up for the flight...)
4	Time Constraints (i.e. resources/workload)
5	Weather (i.e. weather needed for observation not present or weather made observation impossible)
6	Other
Response Details List N/A Response Detail (Released , 1.0)	
1	Operator not authorized by OpSpecs
2	Equipment not equipped/authorized
3	Not applicable due to exemption, deviation, or exception
4	Not authorized by regulation
5	Not authorized by Order
6	Not authorized by Notice
7	Not authorized/recommended by Advisory Circular
8	Not authorized by Policy Letter, Legal Interpretation, or other guidance
9	Other