

Unscoped DCT Report (Standard DCT)

MLF Label: 2.1.8 (OP) Training of Operations Control Specialists (Released)

DCT Type: EP DCT

Specialty: Operations

Peer Group: C - Part 135 (9 or Less Seats)

DCT Revision: 2.0 on 07/14/2016 (Released)

Summary Information

Purpose (Certificate Holder Responsibility): To train and qualify operations control specialists.

Objective (FAA Responsibility): Determine; (1) If the CH followed the accepted or approved process; (2) If the CH trained and qualified operations control specialists.

Questions	Answers	References
2.1.8 (OP) Training of Operations Control Specialists		
<p>1. Was the individual with responsibility qualified, knowledgeable and accountable, and did they effectively manage the planning, organizing, directing, and control of this element?</p> <p>NOTE:</p> <p>Safety Attribute: Management Responsibility, Question Type: Output Validation, Scoping Attribute: (FAR PART = "121") OR (FAR PART = "135") OR (FAR PART = "145") , Rev. 6.0 07/12/2016, QID: 00010687, Response Details: EP & ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes, as documented to the FAA</p> <p><input type="radio"/> No</p> <p><input type="radio"/> Not Observable</p> <p><input type="radio"/> Not Applicable</p>	
<p>2. Was the individual with authority qualified and knowledgeable and effectively directing, controlling, or changing procedures, and making key determinations including safety risk acceptance decisions?</p>	<p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p> <p><input type="radio"/> Not Observable</p>	

2.1.8 (OP) Training of Operations Control Specialists, Performance Assessment, OP, Peer Group C - Part 135 (9 or Less Seats), Revision: 2.0 on 07/14/2016

<p>NOTE:</p> <p>Safety Attribute: Management Authority, Question Type: Output Validation, Scoping Attribute: (FAR PART = "121") OR (FAR PART = "135") OR (FAR PART = "145") , Rev. 6.0 07/12/2016, QID: 00010688, Response Details: EP & ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Not Applicable</p>	
<p>3. Did the certificate holder continuously monitor and measure the safety performance of this element to identify deficiencies and implement necessary action(s)?</p> <p>NOTE:</p> <p>Safety Attribute: Process Measurement, Question Type: Output Validation, Scoping Attribute: (FAR PART = "121") OR (FAR PART = "135") OR (FAR PART = "145") , Rev. 6.0 07/12/2016, QID: 00010685, Response Details: EP & ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Not Observable <input type="radio"/> Not Applicable</p>	
<p>4. Did the certificate holder follow policies, procedures, instructions, and information for this element?</p> <p>NOTE:</p> <p>Safety Attribute: Procedures, Question Type: Output Validation, Scoping Attribute: (FAR PART = "121") OR (FAR PART = "135") OR (FAR PART = "145") , Rev. 6.0 07/12/2016, QID: 00010682, Response Details: EP & ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Not Observable <input type="radio"/> Not Applicable</p>	
<p>5. Verify that persons authorized to perform the duties of an operations control specialist satisfactorily completed the FAA-approved training programs.</p>	<p><input type="radio"/> Records were accurate <input type="radio"/> Records contained discrepancies <input type="radio"/> Not Observable</p>	<p>AC-120-96; 135.619(d)</p>

2.1.8 (OP) Training of Operations Control Specialists, Performance Assessment, OP, Peer Group C - Part 135 (9 or Less Seats), Revision: 2.0 on 07/14/2016

<p>NOTE:</p> <p>Safety Attribute: Procedures, Question Type: Output Validation, Scoping Attribute: (FAR PART = "135") AND (OPSPEC = "A021") AND (TYPE/KIND OF OPERATION = "10 OR MORE HELICOPTER AIR AMBULANCES") , Rev. 1.0 05/23/2016, QID: 00049684, Response Details: EP & ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Not Applicable</p>	
<p>6. Verify the operations control specialists passed the FAA-approved operations control specialist knowledge and practical test given by the certificate holder.</p> <p>NOTE:</p> <p>Safety Attribute: Procedures, Question Type: Output Validation, Scoping Attribute: (FAR PART = "135") AND (OPSPEC = "A021") AND (TYPE/KIND OF OPERATION = "10 OR MORE HELICOPTER AIR AMBULANCES") , Rev. 1.0 05/23/2016, QID: 00049685, Response Details: EP & ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Records were accurate</p> <p><input type="radio"/> Records contained discrepancies</p> <p><input type="radio"/> Not Observable</p> <p><input type="radio"/> Not Applicable</p>	<p>AC-120-96; 135.619(d)</p>
<p>7. Did the certificate holder maintain a training record for each operations control specialist currently employed and, for 90 days, records for employees no longer employed by the certificate holder?</p> <p>NOTE: The training record must include a chronological log for each training course, including the number of training hours and the examination dates and results.</p> <p>Safety Attribute: Procedures, Question Type: Output Validation, Scoping Attribute: (FAR PART = "135") AND (OPSPEC = "A021") AND (TYPE/KIND OF OPERATION = "10 OR MORE HELICOPTER AIR AMBULANCES") , Rev. 1.0 05/23/2016, QID: 00049686, Response Details: EP & ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p> <p><input type="radio"/> Not Observable</p> <p><input type="radio"/> Not Applicable</p>	<p>AC-120-96; 135.619(e)</p>
<p>8. Verify the operations control specialist(s) received 80 hours of initial training in the topics of 14 CFR 135.619(f), including:</p> <p>#1 Aviation weather;</p> <p>#2 Navigation;</p>	<p><input type="radio"/> Records were accurate</p> <p><input type="radio"/> Records contained discrepancies</p> <p><input type="radio"/> Not Observable</p>	<p>AC-120-96; 135.619(f); 135.619(d)</p>

2.1.8 (OP) Training of Operations Control Specialists, Performance Assessment, OP, Peer Group C - Part 135 (9 or Less Seats), Revision: 2.0 on 07/14/2016

<p>#3 Flight monitoring; #4 Air Traffic control; #5 Aviation communication; #6 Aircraft systems; #7 Aircraft limitations and performance; #8 Aviation policy and regulations; #9 Crew Resource Management; #10 Local flying area orientation; and #11 Any other requirements as determined by the Administrator to ensure safe operations?</p> <p>NOTE: The certificate holder may reduce the number of hours of initial training to a minimum of 40 hours for persons who have obtained, at the time of beginning initial training, a total of at least 2 years of experience during the last 5 years in any one or in any combination of the following areas— 1. In military aircraft operations as a pilot, flight navigator, or meteorologist; 2. In air carrier operations as a pilot, flight engineer, certified aircraft dispatcher, or meteorologist; or 3. In aircraft operations as an air traffic controller or a flight service specialist.</p> <p>Safety Attribute: Procedures, Question Type: Output Validation, Scoping Attribute: (FAR PART = "135") AND (OPSPEC = "A021") AND (TYPE/KIND OF OPERATION = "10 OR MORE HELICOPTER AIR AMBULANCES") , Rev. 1.0 05/23/2016, QID: 00049687, Response Details: EP & ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Not Applicable</p>	
<p>9. Were the certificate holder's controls for this element effective in achieving the intended results?</p> <p>NOTE: Controls associated with this element may include, but are not limited to, hardware, software, special procedures or procedural steps, checklists, or supervisory practices.</p> <p>Safety Attribute: Controls, Question Type: Output Validation, Scoping Attribute: (FAR PART = "121") OR (FAR PART = "135") OR (FAR PART = "145") , Rev. 6.0 07/12/2016, QID: 00010684, Response Details: EP & ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Not Observable <input type="radio"/> Not Applicable</p>	

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<p>10. Were the certificate holder's interfaces effective for this element?</p> <p>NOTE:</p> <p>Safety Attribute: Interfaces, Question Type: Output Validation, Scoping Attribute: (FAR PART = "121") OR (FAR PART = "135") OR (FAR PART = "145") , Rev. 6.0 07/12/2016, QID: 00010686, Response Details: EP & ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p> <p><input type="radio"/> Not Observable</p> <p><input type="radio"/> Not Applicable</p>	
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Response Details List EP & ED DCTs (Both OP and AW) (Released , 1.0)	
1	Unclear procedure(s)
2	Conflicting procedure(s)
3	Used workaround(s)
4	Skipped process step(s)
5	Personnel failed to follow process (procedures, guidance, etc)
6	Procedures/guidance not available
7	Procedures/guidance not current
8	Inconsistent procedure(s)
9	Undocumented procedure(s)
10	Minor typographical error(s) (i.e. record entries)
11	Information missing
12	Communication failure(s)
13	Personnel failed to perform task
14	Process failed to meet desired outcome
15	Process oversight failure
16	Equipment/tools not available

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17	Equipment/tools not adequate
18	Equipment/tools not calibrated
19	Facilities not adequate
20	Other
Response Details List N/O Response Detail (Released , 1.0)	
1	Personnel (i.e. key certificate holder personnel not present/available)
2	Equipment (i.e. equipment not present/available/in serviceable condition)
3	Event did not occur (i.e. the drunk passenger did not show up for the flight...)
4	Time Constraints (i.e. resources/workload)
5	Weather (i.e. weather needed for observation not present or weather made observation impossible)
6	Other
Response Details List N/A Response Detail (Released , 1.0)	
1	Operator not authorized by OpSpecs
2	Equipment not equipped/authorized
3	Not applicable due to exemption, deviation, or exception
4	Not authorized by regulation
5	Not authorized by Order
6	Not authorized by Notice
7	Not authorized/recommended by Advisory Circular
8	Not authorized by Policy Letter, Legal Interpretation, or other guidance
9	Other