

**Unscoped DCT Report (Standard DCT)**

**MLF Label:** 2.1.9 (OP) Operations Control Specialist Duty / Rest Time (Released)

**DCT Type:** EP DCT

**Specialty:** Operations

**Peer Group:** B - Part 135 (10 or More Seats)

**DCT Revision:** 2.0 on 07/14/2016 (Released)

**Summary Information**

**Purpose (Certificate Holder Responsibility):** To schedule operations control specialists according to duty and rest requirements.

**Objective (FAA Responsibility):** Determine; (1) If the CH followed the accepted or approved process; (2) If the CH scheduled operations control specialists according to duty and rest requirements.

Questions	Answers	References
<b>2.1.9 (OP) Operations Control Specialist Duty / Rest Time</b>		
1. Was the individual with responsibility qualified, knowledgeable and accountable, and did they effectively manage the planning, organizing, directing, and control of this element?  NOTE:  Safety Attribute: Management Responsibility, Question Type: Output Validation, Scoping Attribute: (FAR PART = "121") OR (FAR PART = "135") OR (FAR PART = "145") , Rev. 6.0 07/12/2016, QID: 00010687, Response Details: EP & ED DCTs (Both OP and AW), Status: Released	<input type="radio"/> Yes, as documented to the FAA <input type="radio"/> No <input type="radio"/> Not Observable <input type="radio"/> Not Applicable	
2. Was the individual with authority qualified and knowledgeable and effectively directing, controlling, or changing procedures, and making key determinations including safety risk acceptance decisions?	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Not Observable	

2.1.9 (OP) Operations Control Specialist Duty / Rest Time, Performance Assessment, OP, Peer Group B - Part 135 (10 or More Seats), Revision: 2.0 on 07/14/2016

<p>NOTE:</p> <p>Safety Attribute: Management Authority, Question Type: Output Validation, Scoping Attribute: (FAR PART = "121") OR (FAR PART = "135") OR (FAR PART = "145") , Rev. 6.0 07/12/2016, QID: 00010688, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Not Applicable</p>	
<p>3. Did the certificate holder continuously monitor and measure the safety performance of this element to identify deficiencies and implement necessary action(s)?</p> <p>NOTE:</p> <p>Safety Attribute: Process Measurement, Question Type: Output Validation, Scoping Attribute: (FAR PART = "121") OR (FAR PART = "135") OR (FAR PART = "145") , Rev. 6.0 07/12/2016, QID: 00010685, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p> <p><input type="radio"/> Not Observable</p> <p><input type="radio"/> Not Applicable</p>	
<p>4. Did the certificate holder follow policies, procedures, instructions, and information for this element?</p> <p>NOTE:</p> <p>Safety Attribute: Procedures, Question Type: Output Validation, Scoping Attribute: (FAR PART = "121") OR (FAR PART = "135") OR (FAR PART = "145") , Rev. 6.0 07/12/2016, QID: 00010682, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p> <p><input type="radio"/> Not Observable</p> <p><input type="radio"/> Not Applicable</p>	
<p>5. Did the operations control specialists remain on duty until relieved by another qualified operations control specialist or until each helicopter air ambulance monitored by that person has completed its flight or gone beyond that person's jurisdiction?</p>	<p><input type="radio"/> Records were accurate</p> <p><input type="radio"/> Records contained discrepancies</p> <p><input type="radio"/> Not Observable</p>	<p>AC-120-96; 135.619(g)</p>

2.1.9 (OP) Operations Control Specialist Duty / Rest Time, Performance Assessment, OP, Peer Group B - Part 135 (10 or More Seats), Revision: 2.0 on 07/14/2016

<p>NOTE:</p> <p>Safety Attribute: Procedures, Question Type: Output Validation, Scoping Attribute: (FAR PART = "135") AND (OPSPEC = "A021") AND (TYPE/KIND OF OPERATION = "10 OR MORE HELICOPTER AIR AMBULANCES") , Rev. 1.0 05/23/2016, QID: 00049699, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Not Applicable</p>	
<p>6. Verify that the certificate holder scheduled the operations control specialists for no more than 10 consecutive hours of duty, except where circumstances or emergencies were beyond the control of the certificate holder.</p> <p>NOTE: If an operations control specialist is scheduled for more than 10 hours of duty in 24 consecutive hours, the certificate holder must provide him or her with a rest period of at least 8 hours at or before the end of 10 hours of duty.</p> <p>Safety Attribute: Procedures, Question Type: Output Validation, Scoping Attribute: (FAR PART = "135") AND (OPSPEC = "A021") AND (TYPE/KIND OF OPERATION = "10 OR MORE HELICOPTER AIR AMBULANCES") , Rev. 1.0 05/23/2016, QID: 00049700, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Records were accurate</p> <p><input type="radio"/> Records contained discrepancies</p> <p><input type="radio"/> Not Observable</p> <p><input type="radio"/> Not Applicable</p>	<p>AC-120-96; 135.619(g)</p>
<p>7. Verify that the operations control specialists were relieved of all duty for at least 24 consecutive hours during any 7 consecutive days.</p> <p>NOTE:</p> <p>Safety Attribute: Procedures, Question Type: Output Validation, Scoping Attribute: (FAR PART = "135") AND (OPSPEC = "A021") AND (TYPE/KIND OF OPERATION = "10 OR MORE HELICOPTER AIR AMBULANCES") , Rev. 1.0 05/23/2016, QID: 00049701, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Records were accurate</p> <p><input type="radio"/> Records contained discrepancies</p> <p><input type="radio"/> Not Observable</p> <p><input type="radio"/> Not Applicable</p>	<p>AC-120-96; 135.619(g)</p>
<p>8. Verify the operations control specialist daily duty periods began so they were allowed to become thoroughly familiar with operational considerations prior to performing duties associated with any helicopter air ambulance operations.</p>	<p><input type="radio"/> Records were accurate</p> <p><input type="radio"/> Records contained discrepancies</p>	<p>AC-120-96; 135.619(g)</p>

2.1.9 (OP) Operations Control Specialist Duty / Rest Time, Performance Assessment, OP, Peer Group B - Part 135 (10 or More Seats), Revision: 2.0 on 07/14/2016

<p>NOTE:</p> <p>Safety Attribute: Procedures, Question Type: Output Validation, Scoping Attribute: (FAR PART = "135") AND (OPSPEC = "A021") AND (TYPE/KIND OF OPERATION = "10 OR MORE HELICOPTER AIR AMBULANCES") , Rev. 1.0 05/23/2016, QID: 00049702, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Not Observable <input type="radio"/> Not Applicable</p>	
<p>9. Were the certificate holder's controls for this element effective in achieving the intended results?</p> <p>NOTE: Controls associated with this element may include, but are not limited to, hardware, software, special procedures or procedural steps, checklists, or supervisory practices.</p> <p>Safety Attribute: Controls, Question Type: Output Validation, Scoping Attribute: (FAR PART = "121") OR (FAR PART = "135") OR (FAR PART = "145") , Rev. 6.0 07/12/2016, QID: 00010684, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Not Observable <input type="radio"/> Not Applicable</p>	
<p>10. Were the certificate holder's interfaces effective for this element?</p> <p>NOTE:</p> <p>Safety Attribute: Interfaces, Question Type: Output Validation, Scoping Attribute: (FAR PART = "121") OR (FAR PART = "135") OR (FAR PART = "145") , Rev. 6.0 07/12/2016, QID: 00010686, Response Details: EP &amp; ED DCTs (Both OP and AW), Status: Released</p>	<p><input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Not Observable <input type="radio"/> Not Applicable</p>	

Response Details List EP & ED DCTs (Both OP and AW) (Released , 1.0)

1	Unclear procedure(s)
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2	Conflicting procedure(s)
3	Used workaround(s)
4	Skipped process step(s)
5	Personnel failed to follow process (procedures, guidance, etc)
6	Procedures/guidance not available
7	Procedures/guidance not current
8	Inconsistent procedure(s)
9	Undocumented procedure(s)
10	Minor typographical error(s) (i.e. record entries)
11	Information missing
12	Communication failure(s)
13	Personnel failed to perform task
14	Process failed to meet desired outcome
15	Process oversight failure
16	Equipment/tools not available
17	Equipment/tools not adequate
18	Equipment/tools not calibrated
19	Facilities not adequate
20	Other
Response Details List N/O Response Detail (Released , 1.0)	
1	Personnel (i.e. key certificate holder personnel not present/available)
2	Equipment (i.e. equipment not present/available/in serviceable condition)
3	Event did not occur (i.e. the drunk passenger did not show up for the flight...)
4	Time Constraints (i.e. resources/workload)
5	Weather (i.e. weather needed for observation not present or weather made observation impossible)
6	Other

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Response Details List N/A Response Detail (Released , 1.0)	
1	Operator not authorized by OpSpecs
2	Equipment not equipped/authorized
3	Not applicable due to exemption, deviation, or exception
4	Not authorized by regulation
5	Not authorized by Order
6	Not authorized by Notice
7	Not authorized/recommended by Advisory Circular
8	Not authorized by Policy Letter, Legal Interpretation, or other guidance
9	Other